### **Does your agency carry** worker's compensation?

• Yes! The purpose of a worker's compensation system is to provide financial and medical benefits to the victims of 'work-related' injuries regardless of fault. The cost of this insurance is borne by the employer.

#### Is your agency responsible for liability insurance?

• Yes, we provide liability insurance while our aide is in your home.

#### How do I handle the longterm care insurance process?

• Let us help you get started and we can help you submit all future claims.





*Experts in the care of older adults* 

Offering care management for seniors in a variety of settings. www.Eldercareconsultingllc.com

Part of the **Elder Care Consulting** Family



Offering a senior day program and geriatric resource center www.Seniormomentsllc.com

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Offering caregiving in partnership with the resources of a professional geriatric team

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- meal preparation
- appointments & other errands
- on their own
- & grooming
- Remind client to take medications
- Help to avoid higher level of care

# How will a caregiver help my family and me?

- Alleviate caregiver stress
- Provide peace of mind
- Give you confidence that your loved one is safe • Maintain the best possible quality of life



#### What can a caregiver do?

- Help promote socialization in the community • Light housekeeping & homemaking tasks: laundry, changing bed linens, food shopping,
- Provide transport & accompany clients to doctor's
- Assist with tasks clients can no longer manage
- Assist with transfers, bathing, dressing,

# What is the difference between an hourly versus a live-in caregiver?

#### Hourly

- Usually a minimum of 3 hrs per visit
- Pay by the hour
- Provide individualized care based on client needs

#### Live-in

- Around-the-clock care
- Pay by the day
- Constant in home companionship
- Provide individualized care based on client needs
- Always less expensive than hourly on a 24 hour basis

## How do you select & screen your aides for employment?

- Complete background checks
- Driving records search
- Professional assessments of client needs to provide a good personality fit
- Social security verification
- Check references
- Comprehensive interviews
- Sexual offender registry search

# What makes ECA better than other aide agencies?

- We are hands on, people oriented.
- We look at each case individually so we can give quality, personal care to each client.
- We help to support families through our care management services and adult day care services.

## Why would I choose a geriatric team approach to my parent's care?

Our Elder Care Consulting Team, lead by a professional geriatric care manager, offers assistance with planning for future health care needs by providing a comprehensive needs assessment and finding professional and reputable geriatric care services, ongoing advocacy, care coordination and counseling/family mediations. The ECC Geriatric Care Management Team is available to:

- Assist in implementing the agreed upon plan of care.
- Help clients maintain health and independence
- Provide on-going education to aides, clients and their families
- Available to support, counsel and advocate for families through many difficult types of situations such as hospitalizations, advocating and supporting their decisions
- While not required, we believe that the partnership between our professional Care Managers and our Home Support Staff provides the most comprehensive, individualized level of care.

