

## Does your agency carry worker's compensation?

- Yes! The purpose of a worker's compensation system is to provide financial and medical benefits to the victims of 'work-related' injuries regardless of fault. The cost of this insurance is borne by the employer.

## Is your agency responsible for liability insurance?

- Yes, we provide liability insurance while our aide is in your home.

## How do I handle the long-term care insurance process?

- Let us help you get started and we can help you submit all future claims.



## Elder Care Consulting, LLC

*Experts in the care of older adults*

Offering care management for seniors in a variety of settings.  
[www.Eldercareconsultingllc.com](http://www.Eldercareconsultingllc.com)

## Part of the Elder Care Consulting Family



## Senior Moments

*Share a moment with us*

Offering a senior day program and geriatric resource center  
[www.Seniormomentsllc.com](http://www.Seniormomentsllc.com)

## Elder Care Associates, LLC

*Your connection to quality care*  
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Offering caregiving in partnership with the resources of a professional geriatric team

**860-643-9500**  
750 Main St., Manchester, CT  
[www.Eldercareconsultingllc.com](http://www.Eldercareconsultingllc.com)

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## What can a caregiver do?

- Help promote socialization in the community
- Light housekeeping & homemaking tasks: laundry, changing bed linens, food shopping, meal preparation
- Provide transport & accompany clients to doctor's appointments & other errands
- Assist with tasks clients can no longer manage on their own
- Assist with transfers, bathing, dressing, & grooming
- Remind client to take medications
- Help to avoid higher level of care

## How will a caregiver help my family and me?

- Alleviate caregiver stress
- Provide peace of mind
- Give you confidence that your loved one is safe
- Maintain the best possible quality of life



## What is the difference between an hourly versus a live-in caregiver?

### Hourly

- Usually a minimum of 3 hrs per visit
- Pay by the hour
- Provide individualized care based on client needs

### Live-in

- Around-the-clock care
- Pay by the day
- Constant in home companionship
- Provide individualized care based on client needs
- Always less expensive than hourly on a 24 hour basis

## How do you select & screen your aides for employment?

- Complete background checks
- Driving records search
- Professional assessments of client needs to provide a good personality fit
- Social security verification
- Check references
- Comprehensive interviews
- Sexual offender registry search

## What makes ECA better than other aide agencies?

- We are hands on, people oriented.
- We look at each case individually so we can give quality, personal care to each client.
- We help to support families through our care management services and adult day care services.

## Why would I choose a geriatric team approach to my parent's care?

Our Elder Care Consulting Team, lead by a professional geriatric care manager, offers assistance with planning for future health care needs by providing a comprehensive needs assessment and finding professional and reputable geriatric care services, ongoing advocacy, care coordination and counseling/family mediations. The ECC Geriatric Care Management Team is available to:

- Assist in implementing the agreed upon plan of care.
- Help clients maintain health and independence
- Provide on-going education to aides, clients and their families
- Available to support, counsel and advocate for families through many difficult types of situations such as hospitalizations, advocating and supporting their decisions
- While not required, we believe that the partnership between our professional Care Managers and our Home Support Staff provides the most comprehensive, individualized level of care.

